



Combnet Business Terms & conditions

Terms of Use

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY.

1. DEFINITIONS

1.1 In these Combnet Business terms and conditions for online services the following words shall have the following meanings:

"Passwords" means the secret word or number used to confirm a User's identity when using the Online Service.

"Online Service" means the Combnet business on-line service that enables You to obtain more information via the Internet regarding Combnet products and services; allows You to Order Combnet products and services; allows You to monitor the status of your requests; and allows you to monitor existing invoices.

"Order" and "Order Request" means (in these terms and conditions and where used on the website) an on-line request by You for Combnet products and/or services.

"Super User" means an individual appointed by You and confirmed by You to Combnet as the individual who is the controller of all your account and interactions with Combnet and who is authorised to appoint Users.

"Territory" means Pakistan.

"User" means, in addition to the Super-User, someone You have authorised and Combnet has approved to use the Online Service.

"You/Your" means You the business entity on whose behalf you have registered with Combnet to use the Online Service and includes your business entity's successors, permitted assigns, employees and agents.

2. PASSWORDS

2.1 You are responsible for ensuring each User complies with all security procedures as notified to You by Combnet on this web-site, via email, telephone or other means.

2.2 In connection with the Passwords:

2.2.1 You must use reasonable steps to keep the Password secret and should only disclose it to Users.

2.2.2 You must ensure Users take all reasonable steps to keep their Passwords secret. All Users must not disclose Password details to anyone else, including other Users, members of your staff, members of their families, Combnet staff or anyone on Combnet helpdesk.

2.2.3 If You or a User thinks a Password is known to someone else, you must ensure that you notify Combnet immediately.

2.2.4 Combnet will suspend that User's use of the known Password until a new Password has been set up.

2.3 You must not let anyone other than Users operate the Online Service for You.

2.4 You must notify Combnet of a change in Users as soon as practically possible so that Combnet can disable the Password.

3. USERS

3.1 You shall be entitled to appoint a Super User.

3.2 The Super User that You appoint must have sufficient knowledge of You and sufficient authority in You to make all decisions in relation to the Online Service.

3.3 In relation to appointing Users, Combnet will act upon the instructions of the Super-User unless you notify us otherwise.

3.4 In relation to the Online Service (other than the appointment of Users), Combnet will act upon the instructions of the Users unless you notify us otherwise.

3.5 You agree to provide us with accurate information of your details and any User details and to promptly notify us of any changes to such details.

4. SERVICE

The Online Service shall be provided in accordance with the rules laid down in the Help Text and these Combnet terms and conditions for online services.

5. OWNERSHIP OF INTELLECTUAL PROPERTY

Material and information supplied may contain valuable information that belongs to Combnet or others. You and Users must not use them other than to operate the Online Service and must not take copies, sell, assign, lease, sub-license or otherwise transfer such materials and information to anyone else.

6. YOUR WARRANTY TO COMBNET

The On-Line Services are for business use only and are available only to those customers resident within and obtaining the services from within the Territory. You warrant to Combnet that you shall not be using the on-line services as a consumer and that you are resident within and will be requiring the services within the Territory.

7. TERMS OF USE AND LIABILITY

7.1 Although Combnet has made reasonable endeavours to ensure that information contained on this site or as part of the Online Service is correct, it is possible that information may be incomplete, contain errors or be out of date. You must verify any information obtained from this site or as part of this Online Service before acting upon it.

7.2 All other warranties, terms and conditions, whether express or implied, statutory or otherwise relating to the Online Service or information and material on this site or sites accessed through this site are excluded to the extent permitted by law. Except to the extent expressly stated in these Combnet terms and conditions for on-line services, Combnet accepts no liability for direct, indirect or consequential loss or damage of any kind (including without limitation loss of profits)

arising from any use of the Online Service, or information and material contained on this site or any site you may access through this site.

7.3 This site may contain links to third party sites. These sites are beyond the control of Combnet and Combnet accepts no responsibility for their content.

7.4 Combnet will not, and its suppliers and licensors will not, be liable whether in contract, tort or otherwise for any loss or damage which:

- (i) arises other than through Combnet negligence or the negligence of its employees agents or contractors; or
- (ii) is not a reasonably foreseeable consequence of Combnet negligence; or
- (iii) is any business loss including loss of revenue or profits or anticipated savings or wasted expense or data being lost or harmed or for any indirect, special or consequential loss or damage of any kind arising from access to or any use of the information and material contained on this site or any site you may access through this site.

7.5 Combnet does not restrict or exclude its liability for:

- (i) Personal injury or death directly caused by Combnet or its employees whilst acting in the course of their employment with Combnet;

7.6 Different limitations and exclusions of liability will apply to liability arising as a result of the provision of any goods or services by Combnet, which will be set out in Combnet terms and conditions relating to the provision of such goods or services.

7.7 Nothing in these Combnet terms and conditions for online services shall exclude or limit Combnet liability for death or personal injury due to its negligence.

8. ENDING YOUR USE OF THE SERVICE OR SUSPENDING THE SERVICE

8.1 You may cancel the Online Service at any time, by giving notice in writing to Combnet

8.2 Combnet reserves the right to end or suspend Your use of the Online Service or the availability of the Online Service for any reason. We will usually give you reasonable notice of such termination or suspension, however, this may not always be possible, if for example, there is a security concern or a technical issue.

8.3 Ending Your use of the Online Service will not affect instructions Users have already given prior to such termination.

9. CHANGES

Combnet has the right to change the terms of these Combnet terms and conditions for on-line services and website use by giving you notice in writing (which may be given on the website) or by sending you a message through the Online Service. Your use of the Online Service and websites will not be affected by the change until you have received the notice.

10. THE VALIDITY OF THESE TERMS AND CONDITIONS

We believe these Combnet terms and conditions for on-line services are fair. If any part proves not to be legally valid because it is unfair, it will not affect the rest and we are entitled to treat that term as changed in a way that makes it fair and valid.

